



DEFENSIVE SOLUTIONS AUSTRALIA

Training Professionals To Lead From The Front

ABN 59 272 019 927

Brisbane, Queensland

On-site delivery Australia-wide



WHO WE ARE

ONE PROVIDER FOR TRAINING, SECURITY AND INVESTIGATIONS

Defensive Solutions Australia (DSA) is a Brisbane-based provider of workplace training, security risk management and investigations. We help councils, government agencies and businesses protect their people, sites and reputation with practical, scenario-based programs and independent advice, delivered on-site across Queensland and Australia.

25+

Years of military & security experience leading the business

3

Specialist services under one roof

RTO

Accredited training via Asset College, RTO 31718

CORE CAPABILITIES

WHAT WE DELIVER



TRAINING & DEVELOPMENT

Practical programs that build safer, more confident teams.

- Occupational violence & aggression prevention
- Psychosocial hazards & manager training
- Conflict management & de-escalation
- Accredited security, first aid & firearms courses*
- Emergency response & casualty care
- Advanced security & defensive tactics
- Customised workplace programs



SECURITY & RISK MANAGEMENT

Standards-based advice to protect people, sites and assets.

- Security risk assessments (AS ISO 31000 aligned)
- Security risk management plans
- Site & physical security reviews (CPTED)
- Occupational violence & aggression risk reviews
- Policies, procedures & incident response
- Close protection & asset protection



INVESTIGATIONS

Independent, procedurally fair investigations you can rely on.

- Workplace misconduct
- Bullying, harassment & discrimination complaints
- Psychosocial & grievance matters
- Preliminary assessments & fact-finding
- Licensed private investigations
- Clear, evidence-based reports

* Nationally recognised training delivered in partnership with Asset College, RTO 31718.



WHY ORGANISATIONS CHOOSE DSA

01 REAL OPERATIONAL EXPERIENCE

Trainers and consultants from Australian Defence Force, private security and investigations backgrounds.

03 TAILORED AND ON-SITE

Delivered at your workplace, from Brisbane to Mount Isa, Rockhampton, Mackay and Townsville.

02 ONE PROVIDER, JOINED-UP

Training, risk and investigations under one roof, so nothing falls through the gaps.

04 LICENSED, INSURED, ACCOUNTABLE

Licensed for security and investigations, with public liability and professional indemnity cover.

OUR DIFFERENCE

KEY PERSONNEL

LED FROM THE FRONT



CHAD WALLER

FOUNDER & MANAGING DIRECTOR

25+ years in military and private security. Army Reserve (Infantry) since 2009.



DANIEL QUINN

SENIOR TRAINER & FIREARMS INSTRUCTOR

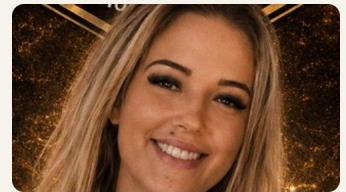
Licensed Private Investigator. Leads delivery across Northern Queensland.



DAMON KELLY

CQB CONSULTANT, SENIOR TRAINER & FIREARMS INSTRUCTOR

Royal Australian Navy small arms specialist with Cash-in-Transit experience.



LAUREN WALLER

ADMIN & SUPPORT COORDINATOR

First point of contact for client enquiries and engagement.

CLIENTS & PARTNERS

TRUSTED TRAINING PROVIDER TO

Armaguard

CFT Security

Scott's

Phoenix

Ultimate

DELIVERY PARTNERS

Asset College (RTO 31718) – accredited training partner

ARMA Co – guest firearms instructor

Shinobi Concepts – founded by Damon Kelly

COMPANY DETAILS

ABN	59 272 019 927
Security firm licence CL 1/2	3260013 / 4196633
Private investigator licence	3260013
Public liability	\$20 million
Professional indemnity	\$1 million
Accredited training	Asset College, RTO 31718
Service area	Queensland, and Australia-wide on request

CASE STUDY · MOUNT ISA

SPECIALIST TRAINING FOR A REMOTE TEAM

For [three to four] years, DSA has travelled to Mount Isa to train Phoenix's security officers on-site, delivering weapons licence renewals, crowd control renewals and Cash-in-Transit courses without staff leaving the region.

"He was amazing, helpful and patient with all of my staff, and I have no hesitation in recommending Chad and Defensive Solutions Australia to any company that needs its staff trained."

Glenda P, CEO

CONTACT

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Founder & Managing Director

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